

Synergy Counseling Services and Associates

Synergycounselingservices@gmail.com | www.Synergycounselingassociates.com

FEE SCHEDULE & PAYMENT INFORMATION

Professional Fees & Payment Information

Insurance: Synergy processes insurance claims through Headway and we can bill in-network with them for United, Aetna, Cigna, BCBS, UMR, Oxford, and Oscar. We are in the process of credentialing with Tricare and Medicare insurance plans. Synergy accepts private pay and may offer sliding scale fee adjustments. Please inquire with us about sliding scale, law enforcement, and veteran discounts. Synergy can provide a superbill receipt for services which can be submitted to patients' insurance companies for reimbursement.

Payment types accepted: Synergy accepts payment in the form of credit cards and debit cards.

Billing for therapy services: Payment for therapy services (individual, couples, family, group) and consultation services is due to be paid in full at the time services are provided.

Other charges may apply: If you or another party (ex. Another counselor or lawyer) needs a copy of your file or other records, our office may charge a reasonable fee for copying and postage. If our office is asked to provide a consultation call to another professional on your behalf, such as a physician, counselor, or lawyer, our office will charge the phone consultation fee listed in the fee schedule. If our office must produce a written report (ex. Treatment summary), our office will charge the report fee indicated in the fee schedule.

Past Due Payments: In accordance with licensing board guidelines, if payment is not submitted within 60 days of receipt of services/invoice, patients will receive notice that their account will be turned over to collections in an effort to give them a chance to pay their account. If you have questions about billing, feel free to contact Synergy Counseling and Associates:
903-466-7868 or Synergycounselingservices@gmail.com.

Psychological Services Fee Schedule

Intake Appointment	\$172 per 60 minutes
Individual Therapy	\$130 per 60 minutes
Individual Therapy	\$97 per 45 minutes
Couples Therapy	\$190 per 60 minutes
Family Therapy	\$220 per 90 minutes
Consultation Call	\$38 per 15 minutes
Documentation Writing	\$38 per 15 minutes

Late Cancellation & No-Show Fees

Therapy sessions which the patient does not attend or which are cancelled less than 24 hours before the scheduled session (not including Saturdays and Sundays) will result in the fee indicated below which is due before the next scheduled session. It should be noted that arriving more than 15 minutes past the scheduled session time may be considered a no-show and the fee indicated below will be due before the

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next scheduled session. Late cancellation or no-shows which occur multiple times may result in termination of services with proper referral to other mental health services. Testing appointments which the patient does not attend or which are cancelled less than 48 hours (not including Saturdays and Sundays) before the scheduled session will result in the fee indicated below. This fee must be paid in full before testing will be rescheduled and completed. After a missed appointment, if a patient does not call our office to reschedule, your clinician will accept that as notice that you have terminated psychological services with our office and that you wish to have no further services from our office. **The full cost of the therapy or consultation will be due at the time of the missed appointment, and this cost cannot be charged to insurance.**